



**M & M Business Solutions**

*Presents the following*

**Review Exam**

**Covers Chapters 1-8**

**ServSafe® Course Book 5<sup>th</sup> edition**

*Is used when referencing page numbers which will be helpful to those of you who have the ServSafe® Essentials*

*ServSafe® Essentials is **very** similar to the ServSafe® Course Book*

*Thus making this Review and excellent testing tool!!!*

Name: \_\_\_\_\_

Date: \_\_\_\_\_

**Section A (50)**

1. Clostridium botulinum toxin is most likely to be formed in : (p. 2-17)
  - a. Inadequately processed or heated low-acid canned foods
  - b. Poultry and poultry dressing, hollandaise sauce
  - c. Fish and shellfish, glazed doughnuts, sandwiches
  - d. Reheated beef roast, meat pies, gravies
2. Virus (p. 2-6)
  - a. Need sugar for growth
  - b. Form spores for reproduction
  - c. Need a host
  - d. Cannot grow in food, but once eaten, they grow inside a person's intestines
3. Mold (p. 2-24)
  - a. Need a host
  - b. Need sugar for growth

- c. Produce toxins
  - d. Is the smallest form of life
4. Yeast (p. 2-24)
- a. Needs a host
  - b. Needs sugar for growth
  - c. Form spores for reproduction
  - d. Is the smallest form of life
5. Which of the following microorganisms is often associated with cereal products, puddings, custards, vegetables, and boiled or fried rice? (p. 2-15)
- a. Shigellosis
  - b. Clostridium perfringens
  - c. Bacillus cereus
  - d. Staphylococcus aureus
6. Contamination
- a. Is considered a legal violation
  - b. Is the unintended presence of harmful substance or micro-organism
  - c. Can be ascertained by the naked eye
  - d. Is the same as the definition of outbreak
7. One of the following categories of risk is the most responsible for causing food borne illness
- a. Weather and climate
  - b. People
  - c. Food
  - d. Facilities
8. Which of the following foods with corresponding pH factors would provide favorable growth for bacteria
- a. Mayonnaise – 3.0 – 4.1
  - b. Grapefruit – 3.0
  - c. Grapes – 3.4 -4.5
  - d. Broccoli – 6.8
9. Time-Temperature Abuse is the following except (p.1-8)
- a. It is not held or stored at required temperatures
  - b. It is not cooked or reheated to temperatures that kill micro-organisms
  - c. Cold food is kept at a temperature of 40°F
  - d. It is not cooked properly
10. Which of the following is caused by bacteria that produce poisons in food when the food is eaten

- a. Disease
  - b. Injury
  - c. Intoxication
  - d. Infection
11. A trait shared by most bacteria and viruses is that both
- a. Are made up of a single cell
  - b. May grow and multiply in food
  - c. Can be carried in humans
  - d. Can be visible to the naked eye
12. Hepatitis A is mainly caused by (p. 2-9)
- a. Fruits and vegetables that have been sprayed with pesticides
  - b. Thawing frozen foods at room temperature
  - c. Food handlers who did not wash their hands before handling food items
  - d. Poultry and beef that have been cooked inadequately
13. Populations at high risk for foodborne illnesses except are (p. 1-5)
- a. Pregnant women
  - b. Elderly people
  - c. Teenagers
  - d. Transplant recipients
14. The following are parasites except (p. 2-20)
- a. Anisakiasis
  - b. Cryptosporidiosis
  - c. Giardiasis
  - d. Listeriosis
15. Scombroid poisoning also known as Histamine poisoning is found in (p. 2-27)
- a. Marine algae
  - b. Wheat
  - c. Fish: Tuna, Bonito, Mackerel, Mahi mahi
  - d. Fish: Barracuda, Grouper Snapper
16. Which one of the following best guards against cross-contamination?
- a. Separate cutting boards for cooked and raw foods
  - b. The time and temperature principle
  - c. An integrated pest management program
  - d. The exclusion of infected employees from food preparation duties
17. Which of the following is a step and in setting up a HACCP system?
- a. Taking disciplinary action if there is a break from procedures
  - b. Developing control procedures and standards for critical control points

- c. Developing a flow chart for all foods received by the operation
  - d. Eliminating contamination completely during preparation
18. Upon opening a can of green beans, you discover that the contents are foamy and foul smelling. What do you do?
- a. Eat a few beans and discard the can if they taste bitter
  - b. Cook the beans to an internal temperature of 165°F before tasting them
  - c. Without tasting any of the contents, discard the entire can of beans
  - d. Freeze the beans before cooking them
19. How frequently should a food handler wash his or her hands?
- a. Once every hour
  - b. After handling raw food products
  - c. Before beginning work and after each break
  - d. After every possibility of contamination
20. The reason smoking by food handlers is prohibited in food storage and preparation areas is because smoking can contaminate food primarily by
- a. The smoke and pollutants dispersed in the air
  - b. Ashes and cigarette butts that can end up in the food
  - c. Raising the temperature in a room
  - d. Saliva being carried from the mouth to the hands
21. In maintaining a program of good personal hygiene, management's most important responsibility is to:
- a. Provide hand soap at all sinks
  - b. Set an example for all employees to follow
  - c. Yell at any employees who do not follow the rules
  - d. Provide a designated break area for employees
22. Which one of the following describes the proper way to dry hands after they have been washed?
- a. Dry hands thoroughly with a hot-air dryer or a sanitary, single-service towel
  - b. Dry the hands by wiping them vigorously on an apron or a handkerchief
  - c. Dry them with a cloth towel that is kept in the restrooms
  - d. Wave hand briskly back and forth to air dry them
23. Which of the following is a procedure that could be required of a critical control point?
- a. In beef stew, add the spices last
  - b. Cool chicken soup to below 41°F within four hours
  - c. Use fresh garnish on all plates

- d. Knead dough for 20 minutes or until elastic
24. Food borne illness can most effectively be prevented by:
- a. Requiring all food handlers to wear disposable plastic gloves during preparation procedures
  - b. Conducting yearly health examinations of all food service employees
  - c. Cleaning and sanitizing all floors, walls and ceilings and by storing all food products at 50°F in the establishment
  - d. Protecting food from time and temperature abuse
25. An example of a biological hazard to safe food is a:
- a. Food handler sneezing on food
  - b. Chip of glass that falls into food
  - c. Cleaning agent that is added to food accidentally
  - d. Pesticide that comes into contact with food
26. A food borne *infection* results from eating:
- a. Toxins that are present in food
  - b. Molds that grow on cheeses
  - c. Food that contains harmful micro-organisms that are dead
  - d. Food that contains live, harmful micro-organisms
27. A food borne intoxication results when food contains:
- a. Toxins produced by micro-organisms
  - b. Parasites
  - c. Living micro-organisms in food
  - d. Pieces of broken glass
28. Federal and state programs to protect food safety exist in the United States. However, a foodservice manager should always inspect food products at delivery. Why?
- a. Federal and state inspection programs only protect food that is being distributed to schools and hospitals, not food sold in restaurants.
  - b. Federal and state inspection programs exist only in certain parts of the country.
  - c. Federal and state inspection programs do not cover every item of food or every stage of processing and distribution
  - d. Federal and state inspection programs cover only non-potentially hazardous foods.
29. When selecting a supplier, a manager should:

- a. Rely solely on suggestions from other restaurant owners in the area
  - b. Avoid inspecting food-processing facilities because it takes too much time
  - c. Make sure that the supplier has a verified HACCP system
  - d. Make sure the processor has quality assurance personnel
30. A bi-metallic stemmed thermometer should:
- a. Be numerically scaled and easy to read
  - b. Have a easy to read digital display
  - c. Have liquid crystals
  - d. Be accurate to 5°F
31. When should an establishment reject a shipment of unbroken shell eggs?
- a. When the eggs are not Grade A
  - b. When the eggs are not delivered at 45° F or below
  - c. When the white of the egg clings to the yolk
  - d. When the yolk does not break easily
32. USDA grades on meat products provide information concerning the:
- a. Absence of disease-causing organisms
  - b. Sanitary condition of the meat
  - c. Wholesomeness of the meat
  - d. Quality or palatability of the meat
33. Upon delivery at a foodservice operation, fresh, unfrozen lamb should be:
- a. Light red in color
  - b. Pink in color
  - c. Deep red in color
  - d. Tan in color
34. When bivalved molluscan shellfish, such as clams, are delivered alive, the shellfish should have:
- a. A 30 day shell-stock tag
  - b. Partly open shells that won't close
  - c. Closed shells
  - d. A strong odor
35. The presence of large ice crystals in a frozen food product often indicates that the product has undergone which of the following?
- a. Cook-chill
  - b. Blast chilling

- c. Flash freezing
  - d. Refreezing
36. On which of the following food items is mold acceptable?
- a. Fresh fruit
  - b. Brie
  - c. Cottage cheese
  - d. Sour cream
37. After rejecting a delivery from one of your regular suppliers, you should:
- a. Obtain an adjustment or credit
  - b. Reprimand the delivery person
  - c. Call the supplier and cancel any future orders
  - d. Request that the supplier be present at the next delivery
38. Which of the following is the first step in implementing the FIFO rule?
- a. Date food supplies as they are received
  - b. Place new deliveries in front of previous deliveries
  - c. Do not keep food past the expiration or use by date
  - d. Keep all food in original packages
39. Pork, prepared in an oven, should be cooked to a minimum internal temperature of:  
(p. 8-9)
- a. 145°F
  - b. 155°F
  - c. 165°F
  - d. 135°F
40. Without any interruption of the cooking process, poultry, stuffed meat, and all stuffing should be cooked to a minimum internal temperature of: (p. 8-9)
- a. 145°F
  - b. 155°F
  - c. 165°F
  - d. 135°F
41. An ice-water bath is used for:
- a. Holding raw oysters and clams
  - b. Chilling fresh fish
  - c. Cooling large stockpots of food
  - d. Cooling large roasts
42. All cooked, potentially hazardous food that is being saved for next day service must be chilled to an internal temperature of 41°F or less within a *total* amount of time:  
(p.8-17)

- a. Fifteen minutes
  - b. Two to six hours
  - c. Three to six hours
  - d. Four to eight hours
43. Using one set of cutting boards for raw TCS food and another set of cutting boards for ready-to-eat food reduces the risk of:
- a. Cross-contamination
  - b. Time-temperature abuse
  - c. Physical contamination
  - d. Toxic-metal poisoning
44. What type of container should be used to transport TCS food from the place of preparation to the place of service?
- a. Insulated
  - b. Oversized
  - c. Reflective
  - d. Flexible
45. When using a bottom-to-top shelving order, what determines the best placement of food in a cooler?
- a. Size of food package
  - b. Expiration date of food
  - c. Order in which food will be cooked
  - d. Minimum internal cooking temperature of food
46. Raw or undercooked dishes made for high-risk populations must use eggs that have been:
- a. Pasteurized
  - b. Pooled
  - c. Hard-boiled
  - d. Shelled
47. After forming raw ground beef into patties on the prep line, a foodhandler kept on the same gloves while slicing hamburger buns. What did the foodhandler do wrong?
- a. The foodhandler failed to wash hands and change gloves after handling the raw meat.
  - b. The foodhandler failed to wash hands before putting the gloves back on to slice the buns.
  - c. The foodhandler failed to wash and sanitize the gloves before handling the buns.



- d. The foodhandler failed to rinse the gloves after handling the raw meat.
48. Harmful bacteria are most likely to be found growing rapidly in a:
- a. Roast beef sandwich
  - b. Box of crackers
  - c. Bottle of vinegar
  - d. Loaf of bread
49. The phrase during which bacteria enter into an accelerated growth period is called a:
- a. Log phase
  - b. Lag phase
  - c. Stationary phase
  - d. Accelerated phase
50. Liquid food can be chilled fastest in:
- a. A large, stainless steel stockpot
  - b. A large, plastic container
  - c. A large, but shallow pan
  - d. A large, stainless steel stockpot in an ice bath with occasional stirring

### Section B (50)

- T F 51. When a line cook has an open sore on his hand we are presented with a biological hazard.
- T F 52. When tomato soup is stored in a copper bowl we are presented with the possibility of chemical intoxication.
- T F 53. When we attempt to scoop ice with a glass we expose our guest to a physical hazard.
- T F 54. A chemical hazard known as staphylococcal gastroenteritis occurs when a prep cook uses the same knife to slice tomatoes which he has previously used to cut up raw chicken.
- T F 55. When we store counter cleaner (i.e. Ajax) next flour in a tin on the overhead shelf we are presented with a biological hazard.
- T F 56. Hand washing should be done before applying plastic gloves or a hand sanitizer.
- T F 57. Bacteria responsible for foodborne infections must be alive to cause disease.

- T F 58. Shigellosis is often transmitted by contaminated water.
- T F 59. Salmonella is an example of a disease causing parasite.
- T F 60. By providing hand soap and hot water at all sinks, management has met its responsibility in maintaining a program of good personal hygiene.
- T F 61. Clostridium perfringens is likely to be present in food cooked and cooled slowly in large quantities at warm temperature.
- T F 62. High acidic foods have pH above 4.6 and include meats, fish poultry and milk.
- T F 63. It is acceptable for the Executive Chef to taste food from the stockpot using a wooden spoon.
- T F 64. Food may be safely reheated in hot-holding equipment.
- T F 65. Shell eggs are to be treated like other potentially hazardous foods such as poultry, beef, seafood, and dairy products.
- T F 66. Sous vide is food in a vacuum bag which is cooked under pressure.
- T F 67. Shelf life refers to the time and temperature of a refrigerated product.
- T F 68. Cool food from 135°F to 70°F within 2 hours then cool the food to 41°F or lower in the next 4 hours. (p. 8-17)
- T F 69. Reheat food to an internal temperature of 165°F for 15 seconds within 3 hours.
- T F 70. A foodborne illness can occur if food is not cooled properly. (p. 1-8)
- T F 71. A foodborne illness outbreak can raise an establishment's insurance premium. (p. 1-5)
- T F 72. Adults are more likely than AIDS/HIV patients to become ill from contaminated food. (p. 1-5)

- T F 73. A foodborne illness outbreak has occurred when two or more people get the same illness after eating the same food. (p. 1-3)
- T F 74. A person with Hepatitis A may experience double vision. (p. 2-9)
- T F 75. Pathogens grow well at 155°F (p. 2-4)
- T F 76. Bacillus cereus is commonly linked with rice. (p. 2-15)
- T F 77. Purchasing fish from approved, reputable suppliers can help prevent Anisakiasis. (p. 2-22)
- T F 78. A person with ciguatera fish poisoning often vomiting and experiences a tingling in fingers, lips or toes. (p. 2-27)
- T F 79. If you transfer a chemical to a new container, you must label it with the name of the chemical. (p. 3-3)
- T F 80. Soy is a common food allergen. (p. 3-6)
- T F 81. Delivery people and service contractors are possible food defense risks.
- T F 82. Foodhandlers must wash their hands after smoking. (p. 4-9)
- T F 83. Hand antiseptics should only be used before handwashing. (p. 4-7)
- T F 84. A foodhandler diagnosed with shigellosis cannot continue to work at an establishment while he or she has the illness. (p. 4-12)
- T F 85. Chicken held at an internal temperature of 125°F has been temperature abused. (p. 5-4)
- T F 86. A thermometer calibrated by the boiling point method must be set to 135°F, after being placed in the boiling water. (p. 5-8)
- T F 87. A thermometer calibrated by the ice-point method must be set to 32°F, after being placed in the ice bath. (p. 5-9)

- T F 88. When checking the temperature of a leg of lamb using a bimetallic stemmed thermometer stem should be inserted into the product. (p. 5-10)
- T F 89. The temperature danger zone is referred to when micro-organisms grow at 40°F to 140°F. (p. 5-4)
- T F 90. If a lobster's tail does not curl when picked up, the lobster is dead and should be rejected. (p. 6-10)
- T F 91. Turkey should be rejected if the texture is firm and springs back when touched. (p. 6-12)
- T F 92. Potato salad that has been prepared in-house and stored at 41° must be discarded after 3 days. (p. 7-3)
- T F 93. Food can be stored near chemicals as long as the chemicals are stored in sturdy, clearly labeled containers. (p. 7-4)
- T F 94. Storing cans of stewed tomatoes at 65° F is acceptable. (p. 7-12)
- T F 95. Raw chicken must be stored below ready-to-eat food, such as strawberry pie, if it is stored in the same walk-in refrigerator. (p. 7-6)
- T F 96. If stored food has passed its expiration date, you should cook and serve it at once. (p. 7-3)
- T F 97. To prevent temperature abuse you should keep TCS foods at 41°F or lower, or at 135°F or higher. (p. 7-3)
- T F 98. Steaks must reach and hold a minimum internal temperature of 145°F for 15 seconds. Roasts, on the other hand, must hold the same internal temperature for at least 5 minutes. (p. 8-13)
- T F 99. It is acceptable to thaw a chicken at room temperature. (p. 8-2)
- T F 100. Fish cooked in a microwave must be heated to a minimum internal temperature of 145°F. (p. 8-17)

## Answer Sheet

1. <b>A</b>	51. <b>T</b>
2. <b>B</b>	52. <b>T</b>
3. <b>C</b>	53. <b>T</b>
4. <b>B</b>	54. <b>F</b>
5. <b>C</b>	55. <b>F</b>
6. <b>B</b>	56. <b>T</b>
7. <b>B</b>	57. <b>F</b>
8. <b>A</b>	58. <b>T</b>
9. <b>C</b>	59. <b>F</b>
10. <b>C</b>	60. <b>F</b>
11. <b>C</b>	61. <b>T</b>
12. <b>C</b>	62. <b>F</b>
13. <b>C</b>	63. <b>F</b>
14. <b>D</b>	64. <b>F</b>
15. <b>C</b>	65. <b>T</b>
16. <b>A</b>	66. <b>F</b>
17. <b>B</b>	67. <b>F</b>
18. <b>C</b>	68. <b>T</b>
19. <b>D</b>	69. <b>F</b>
20. <b>D</b>	70. <b>T</b>
21. <b>B</b>	71. <b>T</b>
22. <b>A</b>	72. <b>F</b>
23. <b>B</b>	73. <b>T</b>
24. <b>D</b>	74. <b>F</b>
25. <b>A</b>	75. <b>F</b>
26. <b>D</b>	76. <b>T</b>
27. <b>A</b>	77. <b>T</b>
28. <b>C</b>	78. <b>T</b>
29. <b>C</b>	79. <b>T</b>
30. <b>A</b>	80. <b>T</b>
31. <b>B</b>	81. <b>T</b>
32. <b>D</b>	82. <b>T</b>
33. <b>A</b>	83. <b>F</b>
34. <b>C</b>	84. <b>T</b>
35. <b>D</b>	85. <b>T</b>
36. <b>B</b>	86. <b>F</b>
37. <b>A</b>	87. <b>T</b>
38. <b>A</b>	88. <b>F</b>
39. <b>B</b>	89. <b>F</b>
40. <b>C</b>	90. <b>T</b>
41. <b>C</b>	91. <b>F</b>
42. <b>B</b>	92. <b>F</b>
43. <b>A</b>	93. <b>F</b>
44. <b>A</b>	94. <b>T</b>
45. <b>D</b>	95. <b>T</b>
46. <b>A</b>	96. <b>F</b>
47. <b>A</b>	97. <b>T</b>
48. <b>A</b>	98. <b>F</b>
49. <b>A</b>	99. <b>F</b>
50. <b>D</b>	100. <b>F</b>